AIR NATIONAL GUARD TECHNICIAN ANNOUNCEMENT BARGAINING UNIT



HUMAN RESOURCES OFFICE Washington National Guard Building 33, Camp Murray Tacoma, WA 98430-5130 Announcement number 10-123-ANG

Opening Date

13 September 2010

Position Title, Series & Grade IT Specialist (CUSTSUPT) GS-2210-11	APPLICATIONS WILL BE ACCEPTED UNTIL 4:30 (3:30 IF TURNED IN AT 141 ARW REMOTE HRO) ON:	
PD Number: D1854000	12 October 2010	
Location of Position:	Baseline physical	
141 CF Fairchild AFB, WA	An employment physical may be required within 90 days of employment per OSHA regulation and NGB* *this physical will be used to determine fitness and eligibility for continued employment.	
Salary Range:	Website address:	
\$57,408 PA to \$74,628 PA	http://mil.w	a.gov/jobs/federal_job_ops.shtml
APPOINTMENT FACTORS		
Area of Consideration		CURRENT BARGAINING UNIT STATUS
Area 1 – In-service Excepted: All permanent Washington Air National Guard Excepted and Competitive bargaining unit civil service employees, and members with excepted technician re-employment rights to the Washington Air National Guard. Area 2 – In-service Competitive: All presently employed permanent competitive technicians, and members with competitive technician re-employment rights to the Washington Air National Guard. Area 3 – In-state Excepted: All participating members of the Washington Air and/or Army National Guard, including in-service technicians that are not covered by the bargaining unit, and indefinite employees.		Bargaining Unit Non-Bargaining Unit
		Appointment Factors:
		Officer Enlisted Warrant Officer
		NDS (Competitive)
		☐ Permanent ☐ Indefinite* ☐ Temporary*
Area 4 - Nationwide Excepted: Anyone eligible for immediate enlistment and/or commissioning in the Washington Air and/or Army National Guard.		

*This is an obligated position (current occupant is on a Military Tour). If an individual employed in the excepted civil service accepts this position, he/she will receive an indefinite appointment. If a Reduction-In-Force occurs and/or the military tour member reclaims this position, the indefinite appointee will have no reemployment rights to his/her former position or any other position. If the military tour member, having reemployment rights to this position, does not exercise his/her rights within 5 years, and funding level and employee manning levels permit, incumbent may be converted to permanent technician status without further competition.

Military Assignment & Grade Requirements

AFSC: 3D1X3, 3D1X1, 3D0X3, 3D0X1,

3D1X4, 3D1X2, 3D0X2

Applicants need not be assigned to the position or possess the AFSC to apply or be considered for selection. Selected applicant must be assigned to a compatible Military position and attain AFSC within 1 year of appointment action.

Military Grade Available: TSgt and below

Please note: Grade Inversion will not be permitted TPR

300 (302.7, change 8 para c)

Permanent Change of Station

PCS expenses are not authorized

☐ PCS expenses are authorized

PCS expenses may not be authorized, however a waiver may be considered if determination is made that payment of PCS expenses would be in the best interest of the Washington National Guard.

AGR announcement

This position is also being offered as an AGR position. See Military Vacancy Announcement 10-613

Minimum Requirements for Consideration

General Experience: Experience that demonstrated accomplishment of computer project assignments that required a range of knowledge of computer requirements and techniques.

Specialized Experience: Must have **36** months of specialized experience which demonstrates possession of knowledge, skills, and abilities (KSAs) and personal characteristics that are necessary to the successful performance in this position.

Other Requirements: Must have or be able to acquire a Secret security clearance.

The following Selective Placement Factors (SPFs) will be considered in the evaluation process

Element I – Knowledge of IT communication systems integration methods, test and evaluation methods and procedures.

Element II- Knowledge of IT security principles and methods, and project management principles and methods.

Element III – Knowledge of COMSEC and EMSEC programs and COMSEC accounting techniques and procedures.

Element IV – Ability to review, analyze, and resolve difficult and complex technical problems involving system compatibility, both installation-wide and external interoperability, circuits, switches, distribution, wireless, and networking.

Element V – Knowledge of Avaya voice network systems, plain old telephone systems (POTS), networked voice, Voice over Internet Protocol (VoIP), voice mail systems, unified communications network systems and other connected systems.

Element VI – Ability to stay well informed on rapidly changing technology to evaluate its possible impact on organization missions and to develop plans to satisfy requirements.

SUMMARY OF DUTIES

The purpose of this position is to serve as a customer support technician performing work involving analytical and evaluative duties related to telecommunications systems and computer networks (NIPRNET/SIPRNET) with knowledge of information processing methodology, information technology, computer capabilities, processing techniques, and data communications. The incumbent specializes in Avaya voice, plain old telephone systems (POTS), networked voice, Voice over Internet Protocol (VoIP), voice mail systems, unified communications network systems, and Video Tele-Conferencing (VTC) networks and other connected systems. Manages the assigned Voice/IT environment with privileged access at the network level. Plans, coordinates, installs, and continuously analyzes system design, hardware and software. Serves as a focal point for ensuring functionality and operability of the assigned Voice/IT system environment. Provides customer technical assistance and support for all users. Determines customer requirements and assists customers by recognizing and analyzing trends and providing instruction and orientation services. Conducts feasibility studies to identify and analyze system failures and analyzes data to determine if trends exist which forecast the need for future replacement or modification of system hardware and software. Installs, maintains, and repairs hardware devices supporting a broad range of information and communications systems. Performs other duties as assigned.

Employment Conditions

- 1. Technicians are paid through direct deposit/electronic funds transfer.
- 2. Males born after December 31, 1959, must be registered with the Selective Service Systems to be employed by the Federal Government.
- 3. <u>Military Technicians are ineligible for enlistment, retention, and student loan repayment bonuses.</u>
 <u>Acceptance of a Technician position will terminate these incentives.</u>
- 4. Military Technicians in the excepted service will wear the appropriate uniform while performing as a Technician.
- 5. Veteran's preference does not apply to National Guard Technician positions in accordance with Title 32 USC 709 (f)

Only the work Experience and Qualifications/Education you show on the OF612, Resume or SF 171 and SPFs can be used to evaluate your qualifications for this position. Carefully read and comply with instructions contained on the required forms.

HOW TO APPLY

- 1. Individuals who meet both the General and Specialized experience requirements may apply by submitting the following forms:
- MIL Form 175 "Application for Technician Vacancy"
- MIL Form 174 "Chronological Listing of Military Service"
- OF 306 "Declaration for Federal Employment"
- SF 181 "Race and National Origin Identification"
- SF 256 "Self-Identification of Handicap"
- Response to Selective Placement Factors (SPFs). Response to the SPFs is critical to the evaluative process.
- One of the following:
 - a) OF 612 "Application for Federal Employment"
 - b) Personal Resume, or
 - c) SF 171 "Personal Qualification Statement". Whatever form is used, please only list experience related to the position you are applying for. IT IS CRITICAL THAT YOU LIST DATES (MM/YY) OF YOUR EXPERIENCE.
- Crediting National Guard Experience: National Guard service may be credited as full-time experience when evaluated against the qualification requirements for a military technician position. EXPERIENCE MUST BE
 DIRECTLY RELATED TO THE POSITION AND DUTIES MUST BE DESCRIBED IN THE WORK EXPERIENCE
 SECTION OF THE APPLICATION. The level of experience will be determined by the actual duties and responsibilities performed.

(Please note: Complete and accurate data is essential to ensure fair evaluation of candidates. It is the applicant's responsibility to ensure the data is provided, accurate, and complete. Only the experience and qualifications you show on the OF 612, Resume, or SF 171 can be used to evaluate your qualifications for this position).

**To obtain forms online go to: http://mil.wa.gov/jobs/federal job ops.shtml

**Mail or Hand Deliver forms to: HRO Attn: Staffing Section
Building 33, Camp Murray
Tacoma, WA 98430-5130

(Faxed and Scanned copies will not be accepted)

2. <u>INCOMPLETE APPLICATIONS or those received after the closing date WILL NOT BE CONSIDERED AND WILL BE RETURNED.</u>

*Documents requiring a signature must be turned in with the original signature and date, including the Personal Resume.

- 3. College Transcripts MUST be submitted for professional positions or when substituting education for experience.
- 4. Applications will not be returned. Please make a copy of your application prior to submitting it to HRO.
- 5. **EQUAL OPPORTUNITY**: This position will be filled without regard to race, color, religion, age, gender, or any other non-merit factor consideration, selection, and placement of applications will be in accordance with Washington National Guard Placement & Merit Promotion Plan, WAARNG Regulation 690-4/WAANG Instruction 36-1010.

For additional information: HRO STAFFING SECTION

Phone (253) 512-7835

DSN 323-7835